



इंडियन रेलवे कैंटरिंग एंड टूरिज्म कॉर्पोरेशन लिमिटेड  
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD

(भारत सरकार काउथम-मिनी रत्न/ A Govt. of India Enterprise-Mini Ratna)

दक्षिण मध्य जोन, सिकंदराबाद / South Central Zone, Secunderabad

"CIN-L74899DL1999GOI101707" E-mail: info@irctc.com Website: www.irctc.com

No: 2024/IRCTC/LCS/1/SCZ/LOA/FP-KSN

Date: 13-03-2025

M/s Neha Agarwal, #1-3-278/5,  
Mehaboob Layout, Ashapur Road,  
Raichur-584101.  
M.No. 9481943288  
Email ID: [neha18rc@gmail.com](mailto:neha18rc@gmail.com)

(Kind Attn: Smt. Neha Agarwal)

**Sub: Letter of Award for setting up, operation and management of Food Plaza at Krishna Railway Station.**

**Ref: E-TENDER NO. -2024/SCZ/1/FP/NIT-20 dated 18.11.2024.**

With reference to your Technical & Financial Bids opened on 20.12.2024 & 08.03.2025 respectively, it has been decided to award license to set up, operate and manage **Food Plaza** at **Krishna** Railway Station for a period of **(09) Nine** years from the date of commissioning of the Unit to **M/s Neha Agarwal** on the following conditions, in addition to terms & conditions enshrined in tender document. You are required:

1. To convey your acceptance to the terms and conditions of license within 07 days from issue of this letter i.e. **on or before 20.03.2025** along with Security Deposit as per the format of acceptance letter enclosed herewith as Annexure-A.
2. To pay **Annual License fee of Rs. 1,26,000/-+ GST @18% Rs.22,680/- i.e. Total Rs. Rs.1,48,680/- (Rupees One Lakh Forty-Eight Thousand Six Hundred and Eighty only)** excluding User Charges to be paid as per Annexure Cl of tender document and all other applicable taxes as per tender conditions. Payments to be made through Demand Draft in favor of **IRCTC/SCZ payable at Hyderabad** or through NEFT/RTGS in IRCTC account. IRCTC SCZ bank A/c details are as under:

|                                 |   |
|---------------------------------|---|
| Beneficiary Name                | Indian Railway Catering and Tourism Corporation Limited |
| Beneficiary Account Number      | 00210350000387  |
| Account Type                    | Current   |
| Bank Name                       | HDFC Bank   |
| Branch                          | Lakdi-Ka-Pul Branch                                     |
| IFSC Code                       | HDFC 0000021  |
| ** Cheques will not be accepted |   |

- 1) To submit preliminary plans, specifications and tentative time schedule for commissioning of above unit for approval of IRCTC with **AO/TPTY** under **South Central Zone** within fifteen (15) days from the date of remittance of security deposit or as advised by IRCTC.

जोनल कार्यालय: पहला तल, ऑक्सफोर्ड प्लाजा, एसरोड .डी., सिकंदराबाद 500003-दूरभाष: 040-27702401/07, 27808899.

Zonal Office: 1st Floor, Oxford Plaza, S.D. Road, Secunderabad - 500003 Ph: 040-27702401/ 07, 27808899.

पंजीकृत एवं कॉर्पोरेट कार्यालय: 11 वां तल, स्टेट्समैन हाउस, बी -148, बाराखम्बा मार्ग, नई दिल्ली-110001, दूरभाष: 011-23311263-64 फैक्स: 011-23311259  
Regd. & Corp. Office: 11<sup>th</sup> Floor, Statesman House, B-148, Barakhamba Road, New Delhi-110001, Tel: 011-23311263-64 Fax: 011-23311259



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- 2) If Railway/IRCTC suggests any changes in the General Arrangement of Drawing (GAD), the revised GAD has to be submitted within fifteen (15) days after advice by Zonal office.
- 3) To take over the site within the time frame specified by IRCTC Zonal/ AO after issuance of letter of approval of GAD. At the same time, M/s **Neha Agarwal** is also required to deposit 50% of the License Fee (plus all applicable taxes) agreed upon.
- 4) To execute the agreement within 30 days from the date of commissioning of the unit on non-judicial stamp paper of Rs. 100/- as per tender conditions with South Central Zone office
- 5) All terms and conditions of the tender document shall form an integral part of this letter of award.
- 6) This letter of award shall be subject to the final outcome of any litigation, filed before any Court of Competent jurisdiction.
- 7) The Service Provider shall comply with the directions/protocol issued by Govt. of India/IRCTC from time to time.

Any failure to adhere to the above-mentioned instructions shall be treated as event of default and action shall be initiated as per terms and conditions of the License.

Please acknowledge the receipt of this letter.

This issues with the approval of Competent Authority.


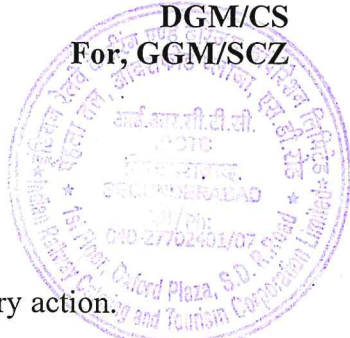
DA: As above

Copy To: -

- (i) PCCM/SCR/SC
- (ii) GGM/SCS/CO
- (iii) Sr.DCM/SCR/GTL
- (iv) AGM/Finance/IRCTC/SCZ
- (v) AM/TPTY

For kind information please

For information and necessary action

  
(Saroj Kumar Thakur)  
DGM/CS  
For, GGM/SCZ  


जोनल कार्यालय : पहला तल, ऑक्सफोर्ड प्लाजा, एसरोड .डी., सिकंदराबाद 500003-दूरभाष: 040-27702401/07, 27808899.

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Annexure-A

Acceptance Letter

(To be given on Company /Firm's Letter head)

Group General Manager/SCZ  
Indian Railway Catering and Tourism Corporation Limited  
South Central Zone,  
1<sup>st</sup> Floor, Oxford Plaza,  
S.D. Road, Secunderabad - 500003  
Ph: 040-27702401, 27702407

Sub: Letter of Award for setting up, operation and management of Food Plaza at Krishna Railway Station.

Ref: Your office letter no. 2024/IRCTC/LCS/1/SCZ/LOA/FP-KSN dated: 13-03-2025.

With reference to your letter No. 2024/IRCTC/LCS/1/SCZ/LOA/FP-KSN dated: 13-03-2025, I/we hereby accept the terms and conditions of the license and remit security deposit of Rs.1,34,000/- (Rupees One Lakh Thirty-Four Thousand Only) in favor of IRCTC Ltd. payable at Hyderabad through /NEFT/RTGS. IRCTC Account no: -00210350000387 & IFSC Code No. HDFC 0000021, NEFT/RTGS challan enclosed or through unconditional and irrevocable Bank Guarantee (BG) OR Fixed Deposit (FD) (issued by any Nationalized Bank or Scheduled Commercial Bank with validity upto 180 days beyond the completion of the tenure of the contract.

Payment details:

| SN. | Head of Account  | Amount (in Rs.) |
|-----|------------------|-----------------|
| 1.  | Security Deposit | Rs.1,34,000/-   |

I/we will submit preliminary plans, specifications, and tentative time schedule for commissioning of the unit for approval of IRCTC.

M/s.

Name:

Signature:

Date:



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Annexure -C1

DETAILS OF USER CHARGES

| User Charges- Food Plaza- KRISHNA |   |
|-----------------------------------|---|
| Years                             | Amt of User charges<br>(Excl. applicable taxes) |
| 1st Year                          | 3,891   |
| 2nd Year                          | 4,124   |
| 3rd Year                          | 4,372   |
| 4th Year                          | 4,634   |
| 5th Year                          | 4,912   |
| 6th Year                          | 5,207   |
| 7th Year                          | 5,519   |
| 8th Year                          | 5,850   |
| 9th Year                          | 6,201   |
| <b>Total</b>                      | <b>44,711</b>                                   |



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